The Human Services Center Corporation improves the quality of life for children, adults, and families in the Mon Valley area.
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2019 Board of Directors

Dave Priselac, President
Lynn Tatala, Vice-President
Aerion Abney, Treasurer
Jo DeBolt, Secretary
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Joe Dombrosky
Dr. Michael Freedman
Dr. Greg Galford
Dr. James Huguley
Wayne Jones
Dr. Charlene Newkirk
Darla Poole
Michelle Smith
Damion Wilson

Current HSCC Staff

Dave Coplan, Executive Director
Leah O’Reilly, Director of Programs
Mallory Clark, Youth Programs Manager
Stephanie Eson, Operations & Community Programs Manager
Iris Grilho, Supports Specialist
Vanessa Dunn, Youth Development Associate
Kaelynn Hillegass, Youth Development Associate
Nick Schake, Youth Development Associate
Andrew Yelanich, Youth Development Associate
Luke Zappa, Youth Development Associate
Abbie Godollei, Community Outreach & Office Coordinator
Bob Mitnik, Building Superintendent
Jeff Davenport, Building Assistant
Tyrone Germany, Building Assistant
Roy Nedley, Building Assistant
Judy Meyers, Front Desk Receptionist
Bernadette Scott, Tax Site Coordinator
Nicole Polliard, Lead Education Associate
Rose Smeltzer, Pantry Coordinator

Youth LIFE After-School Staff
Nikki Polliard, Sharyn Polliard, Francine Shapera, Christopher Boehme, Kyla Christensen, Malik Turner, Margaret Millien, Nicole Finney, Talia Gasbarro, Nicholas Filotei

KOOL Summer Staff
Nikki Polliard, Sharyn Polliard, Francine Shapera, Christina Snyder, Cyndi Perlow, Delcie Schweitzer, Jamie Loebsack, Kelly Sheetz, Lainey Lockey, Stacy Rizza

Program Assistants (Interns)/AmeriCorps
Elizabeth Fries, Kyla Christensen, Dutian Zeng, Emily Clements, Shannon Burket, ShaeRae Edmonds, Kirsten Sheffey

Urban League Senior Aides
Ursula Campbell-Escalante, Michael Nardozzi, Margie Manno, Anna Hudson, Elizabeth Stitt
IN 2018...

- Over 200 people attended 3 community resource fairs.
- Dozens of individuals received assistance and services from the Mon Valley Providers Council and HIV/AIDS Working Group events, such as the annual HIV/AIDS Walk, How to Get a Job and Keep It, and World AIDS Day.
- With the generous support of the McKeesport Hospital Foundation, Project H.E.A.R.T. offered the opportunity for 13 youth ages 13-18 to participate in an 8-week intensive program focused on HIV/AIDS Awareness and Job Readiness. Each youth completed a community awareness project and received a stipend upon completion of the program.
- Over 50 people received flu shots in partnership with the McKeesport Hospital Foundation, SHIP, FLEET, and Eastern Area Prehospital Services.
- Approximately 240 families received free supplemental groceries from a partnership with the Pantry Network of Eastern Suburbs per month.
- Dozens of individuals and families received public assistance enrollment through the HSCC’s partnership with Senator Brewster’s staff and the YWCA Greater Pittsburgh.
- Hundreds of individuals met at the Center for support and community groups such as Alcoholics Anonymous and the Turtle Creek Development Corporation.
- In partnership with the Turtle Creek Home Plate Garden, the entire community had access to fresh produce in the summer.

ADAGIO HEALTH MEDICAL OFFICE OPENS AT HSCC

After months of planning and renovations, Adagio Health opened its medical office at HSCC in April. The office is open three days per week, with plans to expand its hours. Services provided at the clinic include cancer and STI screenings, health exams for women and men, teen education, and gynecological care.
The Human Services Center is proud to be a member of the Steering Committee of the Our kids. Our commitment. Allegheny County Children’s Fund Initiative and we are thankful for the community’s support and willingness to engage in conversation throughout the campaign.

The initiative is led by local organizations who are invested in the wellbeing of Allegheny County’s kids: Allies for Children, Allegheny Partners for Out of School Time (APOST), Higher Achievement, the Human Services Center Corporation, The Mentoring Partnership, Pressley Ridge, PUMP, Trying Together, United Way of Southwestern Pennsylvania, and the YWCA of Greater Pittsburgh, along with numerous community-based partners.

In the summer, the Our kids. Our commitment. initiative collected nearly 64,000 signatures. Throughout the campaign, with help from volunteers and supporters, we knocked on more than 13,000 doors, called over 64,000 voters, hosted and attended hundreds of community events, and reached nearly 900,000 people on social media in an effort to educate voters and raise awareness about the question. The HSCC organized dozens of volunteers throughout the process and was instrumental in bringing people to the table for kids.

Although the referendum on the ballot was narrowly defeated in November, the HSCC remains committed to helping get kids the win they deserve for increased access to early learning, after school programs, and nutritious meals.

“Throughout this entire process, we have stayed focused on running a positive campaign focused on our kids,” said Dave Coplan, HSCC Executive Director, and Steering Committee member for the Our kids. Our commitment. initiative. “We cannot thank our community enough for being open and willing to speak with us and have discussions about what works for kids. We are still ending this campaign on a high note, but we’re certainly not finished. We have to continue working together to find the best solution for Allegheny County, so we can make sure our kids gain access to these programs.”

Election results courtesy of https://results.enr.clarityelections.com/
Our Kids. Our Commitment.
Free Tax Preparation (VITA) volunteer Barbara Campbell received the United Way of Southwestern Pennsylvania's Fred Rogers Good Neighbor Award.

Staff & Volunteer Accolades

Mallory Clark, Youth Programs Manager was selected as a Pennsylvania Statewide Afterschool/Youth Development Network (PSAYDN) Afterschool Champion for her exemplary commitment, dedication, and outstanding work in supporting meaningful high quality afterschool/out-of-school time (OST) for children and youth in the community.
Mon Valley Providers Council

The Mon Valley Providers Council (MVPC) is an alliance of human service and related organizations. The MVPC serves as a formal network for information and resource exchange among human service providers in the Mon Valley through Working Groups which address crucial issues in the Mon Valley in the areas of Employment and Training, Health, Housing, and Youth.

One example of an impact of the MVPC -- the MVPC held an Implicit Bias Training in collaboration with Black Women for Positive Change and Pittsburgh Police Officers in order to equip service providers and community members with the skills necessary to recognize and limit the biases they have towards groups of people. Sixty community members and service providers attended to engage in meaningful discussion and learning in order to develop a culture that embraces diversity and encourages self-awareness.
Supports for Success

Supports for Success, formerly the McKeesport Collaborative, is dedicated to providing, developing, and improving services for adults who are working towards self-sufficiency through employment and/or education. The Program provides a continuum of care, including referrals to numerous resources for those at 125% or below the Federal Poverty Line. In 2018, Supports for Success served 29 adults, a 17 percent increase from 2017.

Supports for Success is funded in part by the Pennsylvania Department of Community and Economic Development.

Success Story
Cindy was determined to regain focus on achieving her goals, reuniting with her children, and being the best mother she can be. Cindy knew that she needed to reach out for support, but did not know where to turn. When Cindy saw the Support for Success flyer, she felt it was the perfect opportunity.

With the assistance of Supports for Success, Cindy articulated a detailed goal plan outlining her employment, education, parenting, and financial goals. Since enrollment in February 2018, Cindy has made huge strides, including managing her household expenses effectively through the use of a detailed budget, which she reviews monthly. Moreover, Cindy participates in parent-child education classes with the Family Care Connection and will be attending GED preparation classes with Literacy Pittsburgh, all because of the help she received from Supports for Success!

Cindy is proud to share that she has maintained sobriety for over 10 years and has accomplished many of her identified goals in a few short months since enrollment. She regained custody of her daughter and shares custody of her son who chose to first finish high school before moving back with Cindy. Cindy feels she is in a better place and hopes to one day be able to give back and inspire others through her experiences.

100% of the participants served in 2018 completed a monthly budget.

84.6% of participants with an employment goal obtained employment and/or maintained employment for at least 90-days.

80% of participants who opened a savings account in 2018 increased their savings.

84.6% of participants who were enrolled and/or re-enrolled in the Supports for Success program in 2018 and identified education as a goal, enrolled and/or completed an certification, diploma, and/or degree program.
Emerging Leaders Program

100% of ELPers (155 students) graduated from high school.

96% of ELPers entered post-secondary education/training, the military, and/or entered the workforce.

The Emerging Leaders Program (ELP) is a workforce development and college readiness program that has been expanding our reach and currently serves 155 low-income high school seniors, making us the largest in-school provider in Allegheny County. ELP is implemented at East Allegheny, McKeesport Area, Penn Hills, West Mifflin Area, and Woodland Hills High Schools. We provide a unique program model implementing ELP sessions during the school day while providing intensive case management outside of the classroom setting to ensure students receive the necessary assistance needed to reach their post-high school goals.
Youth Learning In a Fun Environment (Youth LIFE) After-School Program is an academic and social enrichment program that serves 100 low-income youth in first through fifth grades residing in mostly the Woodland Hills School District. The staff assist the children with homework assignments and help them with achieving age-appropriate literacy and math skills by utilizing Study Island, an online nationally-recognized curriculum for math and reading. In addition, the students participate in social-emotional lessons and activities as well as physical recreation.

91% of Youth LIFE participants utilizing Study Island improved in math.

96% of KOOL students with sufficient Study Island data improved in math or reading.

Kids Outgoing, Outdoing and Learning (KOOL) Summer Program is an academic enrichment program for 150 youth going into first through fifth grade. KOOL offers academic support in the areas of math and reading and cultural field trips, along with constructive summer activities and crafts for students. The Program offers a learning environment that stimulates interest and participation from the students by allowing them to refresh and expand math, reading, and social skills in a classroom environment.
Volunteer Income Tax Assistance

The Volunteer Income Tax Assistance (VITA) Program is a free tax preparation service that assists individuals and families with low-income through IRS trained and certified volunteers. The HSCC’s VITA site partners with the United Way’s Free Tax Prep Campaign and had a full-scale site in Turtle Creek, as well as two-day tax clinics in Braddock, Clairton, Duquesne, Homestead, and McKeesport. During the 2018 tax season, 20 volunteers completed over 1,400 hours of service and returned over $940,000 to the Mon Valley in refunds.

“Whenever I am stuck or have a question about any aspect of preparing taxes, one of the volunteers is always by my side to help answer my questions. Whenever I make a mistake, the other volunteers are there to guide me in the right direction, providing valuable feedback that has helped me learn so much: not filling out the state section on the 1099-R, making sure to check the credits section on the state section, or even photocopying W2s with IRS verification codes – just to name a few that have especially stuck with me.

Interacting with the tax payers themselves gave me a whole new desire to help that I never thought possible. There is no better feeling than being genuinely thanked by the taxpayers as they exit the room. That is something that will stick with me for the rest of my life...

Although I enjoy physically performing direct service as a volunteer, I hope to one day model the efficiency, organizational skills, and tireless work ethic of the administrative officers of HSCC by hopefully starting my own non-profit organization.”

-2018 Tax Preparation Volunteer
Communities Served

Braddock | Braddock Hills | Chalfant | Clairton | Dravosburg | Duquesne | East McKeesport | East Pittsburgh | Elizabeth Borough | Elizabeth Township | Forest Hills | Forward | Glassport Homestead | Jefferson Hills | Liberty | Lincoln | McKeesport | Monroeville | Munhall North Braddock | North Versailles | Penn Hills | Pitcairn | Port Vue | Rankin | South Versailles Swissvale | Turtle Creek | Versailles | Wall | West Elizabeth | West Homestead | West Mifflin Whitaker | White Oak | Wilkins | Wilmerding

Volunteers

25+ Hours

Joan Polesnak, Todd Smeltzer, Don Smeltzer, Jamie Smeltzer, Kaitlin Smeltzer, Frank Pietron, Dianne Walter, Jessica Smeltzer, Jim Smeltzer, Jan McMahon, South University employees, Barbara Campbell, Constance Corbin, Christine Derr, Challin Dougherty, Virginia Finnegan, Lou Gerthoffer, Denine Hood, Jesse Iellimo, Sue Keane, Peggy Leard, Yuehhsin Lee, Ryan Nishida, Ralph Santoliquido, Junhan Wang, Meijan Wang, Karen Womack, Gary Zamary, Denise Evans, Carla Santoliquido, Rose Walker
Center Tenants

HSCC I - 519 PENN AVENUE

FIRST FLOOR

Braddock Carnegie Library Extension
A mini-library providing books, videos, and other services.
412-829-7112

Eastern Area Adult Services
Support services to the over 60 population:
Meals on Wheels, noon meal, transportation, recreation, socialization.
412-824-6880

Learn “N” Play Development Center
Provides childcare services for infants (6 weeks) to 12 year olds.
412-829-0240

Literacy Pittsburgh
Provides English as a Second Language (ESL) and Adult Basic Learning GED tutoring services.
412-969-8486

SECOND FLOOR

Adagio Health Nutrition Services
Provides individual nutrition counseling and Power Up nutrition education to area schools.
724-224-1530

Adagio Health Medical Services
Provides cancer screenings, family planning services, and STI testing and treatment.
412-349-4156

Allegheny Co. Health Dept. - W.I.C. Program
Supplemental nutrition program for women, infants, and children.
412-823-1333

Healthy Start, Inc.
Provides maternal and child health services, including Community Education courses.
412-247-4009 x2319

TCV Adult Outpatient Services
Emergency help; crisis intervention; counseling.
412-824-8510

TCV Psychiatric and Social Rehabilitation
Rehabilitation coaches; classes; socialization.
412-461-4100

TCV Children, Adolescents, and Families
Emergency help; crisis intervention; counseling.
412-349-0632

THIRD FLOOR

AIU - Community School East
Alternative educational program for disruptive youth, grades 7-12.
412-464-4043

HSCC II - 413 PENN AVENUE

Human Services Center Corporation
Facility management and coordination of the Westinghouse Valley Human Services Center, Mon Valley Providers Council, Youth Programs (Youth LIFE, ELP, and KOOL), Supports for Success, and Community Outreach Services.
412-829-7112

Pantry Network of Eastern Suburbs
Westinghouse Valley Food Pantry and pantry referral in the east suburban communities.
24-hour hotline: 412-824-0006
HSCC Thanks Its Supporters

We gratefully acknowledge the following for their generosity and support of the Human Services Center in 2018. Contributors to the MVPC Annual Fund Drive and individuals who gave through the United Way’s Contributor Choice program are recognized in the January edition of The Communicator, which is available on our website at www.hscc-mvpc.org or upon request.

Allegheny County Dept. of Human Services
American Eagle Outfitters Foundation
Anonymous Contributors
BNY Mellon Foundation of SW Pennsylvania
Citizens Bank
Eden Hall Foundation
Falk Fund
G.C. Murphy Foundation
The Grable Foundation
Highmark Blue Cross/Blue Shield
JCPenney Foundation
John E and Sue M Jackson Charitable Trust
Jefferson Regional Foundation
Kennywood
Local Emergency & Shelter Board - FEMA
Massey Charitable Trust
McKeesport Healthier Communities
McKeesport Hospital Foundation
Howard and Nell E. Miller Foundation
NexTier Bank
Partner4Work
PA Dept. of Economic Development
The Pittsburgh Foundation
PNC
PPG
Richard King Mellon Foundation
Sandcastle
Steel Dynamics
The Techs, a Division of Steel Dynamics
United Way of Southwestern Pennsylvania
UPMC Health Plan
Robert and Mary Weisbrod Foundation
How can you help?

A question we are often asked is, “How can I help the Center?” There are many ways to assist the work of the Human Services Center, but the primary ways to get involved are volunteering, donating, and providing corporate support.

For more information for how to assist the HSCC, please visit our website at hscck-mvpc.org, or call us at 412-829-7112. Questions can be directed to Dave Coplan at dcoplan@hscck-mvpc.org.

Human Services Center Corporation
HSCC I – 519 Penn Avenue | HSCC II – 413 Penn Avenue
Turtle Creek, PA 15145
Phone: 412-829-7112 | Fax: 412-829-4363
Website: hscck-mvpc.org
Facebook: facebook.com/humanservicescenterturtlecreek

A copy of the official registration and financial information of the Human Service Center Corp. can be obtained from the PA Department of State by calling 1-800-732-0999. Registration does not imply endorsement.