MISSION

The Human Services Center Corporation improves the quality of life for children, adults, and families in the Mon Valley area.

2016 BOARD OF DIRECTORS

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Damion Wilson

CURRENT HSCC STAFF

Dave Coplan, Executive Director
Leah O’Reilly, Youth Programs Director
Arwen Davis, Operations and Special Projects Director
Denise Daugherty, Family Development Specialist
Mallory Clark, Youth Programs Assistant Director
Jessica Merchant, Youth Development Associate
Vanessa Dunn, Youth Development Associate
Andrew Yelanich, Youth Development Associate
Luke Zappa, Youth Development Associate
Claire Tomko, Community Outreach & Office Manager
Bob Mitnik, Building Superintendent
Debbie Davenport, Building Assistant
Tyrone Johnson, Building Assistant

Student Interns
Darrah Bird, Eitan Corenblum,
Kelly Didomenico, Vicki Fetterman, Alyssa Nix

Urban League Mature Workers
Ursula Campbell-Escalante, Judy Meyers, Kathy Simon

Ongoing Volunteers
Joan Polesnak and Rose Smeltzer

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TRADITION OF SUCCESS

99% of Emerging Leaders Program participants earned a high school diploma

$630,000+ in refunds returned to the Mon Valley though the Volunteer Income Tax Assistance Program

90% of KOOL Summer Program participants improved in reading or math*

26 women served in the McKeesport Collaborative Program

150 job-seekers served the at annual Mon Valley Providers Council event, How to Get a Job and Keep It

73% of Youth LIFE After-School Program participants improved in reading or math*

*with sufficient Study Island data
McKeesport Collaborative is dedicated to providing, developing, and improving services for women affected by substance abuse and mental health concerns who are working towards achieving self-sufficiency through employment and/or education. The Collaborative provides a continuum of care which includes referral for substance abuse and mental health treatment, family support and child development programs, self sufficiency and housing.

With the generous support of the McKeesport Hospital Foundation, Project H.E.A.R.T. offered the opportunity for 12 youth ages 13-18 to participate in an 8-week intensive program focused on HIV/AIDS Awareness and Job Readiness. Each youth completed a community awareness project that is displayed at awareness events for the HIV/AIDS Working Group of the Collaborative, and received a stipend upon completion of the program.

Emerging Leaders Program (ELP) is a workforce development and college readiness program that has been expanding our reach and currently serves 130 low-income high school seniors, making us the largest in-school provider in Allegheny County. ELP is implemented at East Allegheny, McKeesport Area, West Mifflin Area, and Woodland Hills High Schools. We provide a unique program model implementing ELP sessions during the school day while providing intensive case management outside of the classroom setting to ensure students receive the necessary assistance needed to reach their pre and post high school goals.
YOUTH LIFE AFTER-SCHOOL PROGRAM

Youth Learning In A Fun Environment (Youth LIFE) After-School Program is an after-school academic and social enrichment program that serves 100 low-income youth in first through fifth grades residing in mostly the Woodland Hills School District. The staff assist the children with homework assignments and help them with achieving age-appropriate literacy and math skills by utilizing Study Island, an on-line nationally recognized performance enhancing curriculum for math and reading. In addition, the students participate in social-emotional lessons and activities as well physical recreation.

71% of Youth LIFE participants with sufficient Study Island data improved in math.

KOOL SUMMER PROGRAM

Kids Outgoing, Outdoing and Learning (KOOL) Summer Program is a summer academic enrichment program for 150 youth going into first through fifth grade that offers academic support in the areas of math and reading and cultural field trips, along with constructive summer activities and crafts for students. The Program offers a learning environment that stimulates interest and participation from the students by allowing them to refresh and expand math, reading, and social skills in a classroom environment.

77% of KOOL students with sufficient Study Island data improved in math.
VOLUNTEER INCOME TAX ASSISTANCE

The Volunteer Income Tax Assistance (VITA) Program is a free tax preparation service that assists individuals and families with low-income through IRS trained and certified volunteers. The HSCC’s VITA site partners with the United Way’s Money In Your Pocket Coalition and had a full-scale site in Turtle Creek, as well as two-day tax clinics in Duquesne, Homestead, and McKeesport. During the 2015 tax season, eleven volunteers completed over 1,200 hours of service, preparing 590 federal tax returns, and returning over $630,000 to the Mon Valley in refunds.

MON VALLEY PROVIDERS COUNCIL

The Mon Valley Providers Council (MVPC) is an alliance of human service and related organizations and serves as a formal network for information and resource exchange among human service providers in the Mon Valley through Working Groups which address crucial issues in the Mon Valley in the areas of Employment and Training, Health, Housing, and Youth.

Continuing a convening partnership with the Department of Human Services Office of Community Services, the MVPC Working Group on Youth provided poverty simulations allowing participants to briefly assume the roles of community agencies and different families facing poverty in order to sensitize participants to the realities faced by individuals with low-income.

590

federal tax returns prepared in Turtle Creek, Duquesne, Homestead, and McKeesport

70

people were educated on poverty during a Poverty Simulation with the Allegheny School Counselors Association
PARTNERSHIPS

2015 Major Volunteer Groups

Duquesne Light
Highmark
Mon Valley Providers Council members
Pajama Project
Pantry Network of Eastern Suburbs volunteers
Pitt Football Team
Pittsburgh Corning
South University
United Way

2,500
Volunteer Hours

Keys to Positive Change

-- 320 people attended 3 community resource fairs --
-- 2 fairs were conducted in partnership with and hosted at CCAC South --
-- Dozens of individuals received assistance and services from Mon Valley Providers Council and McKeesport Collaborative events, such as the annual HIV/AIDS Walk, How to Get a Job and Keep It, and World AIDS Day --
-- 140 people from dozens of communities received flu shots in partnership with the McKeesport Hospital Foundation, SHIP, FLEET, and Eastern Area Prehospital Services --
-- 555 completed the annual Center Visitor Survey with 64% earning an annual income of less than $15,000 and 95% of respondents indicating they are satisfied with the services offered at the Center --
-- Approximately 230 families a month received free supplemental groceries from a partnership with the Pantry Network of Eastern Suburbs --
-- Hundreds of individuals and families received funds for housing, financial counseling, and public assistance enrollment through the Urban League of Greater Pittsburgh’s Housing Assistance Program, NeighborWorks, Senator Brewster’s staff, and YWCA Greater Pittsburgh --
-- Hundreds of individuals met at the Center for support and community groups such as Alcoholics Anonymous, Overeaters Anonymous, Parents of Murdered Children, Turtle Creek Development Corporation, and Turtle Creek Historical Society --
-- In conjunction with Eastern Area Adult Services and CCAC, dozens of seniors attended free computer courses --
ECONOMIC IMPACT

In 2015, HSCC was selected by The Forbes Funds and its partner funders as one of 10 agencies to participate in an economic impact study to demonstrate that in addition to all of the social services provided, the HSCC additionally supports jobs and the economy.

The economic benefit attributed to direct operational spending and indirect affiliates was $1,824,894 which supported 39 jobs in the economy.

Detailed Economic Impact Findings

<table>
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<th>Economic Impact of Human Services Center Corporation, 2014</th>
<th>Jobs Supported</th>
<th>Labor Income</th>
<th>GDP</th>
<th>Output</th>
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Table 1 – Economic Impact of Human Services Center Corporation, 2014

FACILITIES

The HSCC is home to two large facilities that serve its programmatic and strategic needs. 2015 saw incredible growth, including both a banner year with full tenant occupancy and a new partnership with Auberle’s Maintenance Apprenticeship Program in its Employment Institute.

ADVOCACY

The HSCC has a policy and plan through which it engages in advocacy through connections to its service area’s elected officials, regulators in government, coalitions, and voter engagement efforts.

750 people a day visit the Center facilities, on average

64% of the HSCC’s consumers are registered to vote
CENTER TENANTS

HSCC I - 519 Penn Avenue
First Floor
Braddock Carnegie Library Extension
A mini-library providing books, videos, and other services. 412-829-7112
Eastern Area Adult Services
Support services to the over 60 population: noon meal, transportation, recreation, socialization. 412-824-6880
Greater Pittsburgh Literacy Council
Provides English as a Second Language (ESL) and Adult Basic Learning GED tutoring services. 412-969-8486
Learn “N” Play Development Center
Provides childcare services for infants (6 weeks) to 12 year olds. 412-829-0240

Second Floor
Adagio Health Nutrition Services
Provides individual nutrition counseling and Power Up nutrition education to area schools. 724-224-1530
Allegheny Co. Health Dept. - W.I.C. Program
Supplemental nutrition program for women, infants, and children. 412-823-1333
TCV Adult Outpatient Services
Emergency help; crisis intervention; counseling. 412-824-8510
TCV Psychiatric and Social Rehabilitation
Rehabilitation coaches; classes; socialization. 412-461-4100
TCV Children, Adolescents, and Families
Emergency help; crisis intervention; counseling. 412-349-0632

Third Floor
AIU - Community School East
Alternative educational program for disruptive youth, grades 7-12. 412-464-4043

HSCC II - 413 Penn Avenue
Human Services Center Corporation
Facility management and coordination of the Westinghouse Valley Human Services Center, Mon Valley Providers Council, Youth Programs (Youth LIFE, ELP, and KOOL), McKeesport Collaborative, and Community Outreach Services. 412-829-7112
Pantry Network of Eastern Suburbs
Westinghouse Valley Food Pantry and pantry referral in the east suburban communities. 24-hour hotline: 412-824-0006

COMMUNITIES SERVED

37 Mon Valley Communities
Braddock
Braddock Hills
Chalfant
Clairton
Dravosburg
Duquesne
East McKeesport
East Pittsburgh
Elizabeth Borough
Elizabeth Township
Forest Hills
Forward
Glassport
Homestead
Jefferson Hills
Liberty
Lincoln
McKeesport
Monroeville
Munhall
North Braddock
North Versailles
Pitcairn
Port Vue
Rankin
South Versailles
Swissvale
Turtle Creek
Versailles
Wall
West Elizabeth
West Homestead
West Mifflin
Whitaker
White Oak
Wilkins
Wilmerding
HSCC THANKS ITS SUPPORTERS

We gratefully acknowledge the following for their generosity and support of the Human Services Center in 2015. Contributors to the MVPC Annual Fund Drive and individuals who gave through the United Way’s Contributor Choice program are recognized in the January edition of The Communicator, which is available on our website at www.hscc-mvpc.org or upon request.

Operations and Special Projects
Allegheny County Dept. of Human Services
BNY Mellon Foundation of SW Pennsylvania
Citizens Bank
DSF Charitable Foundation
Duquesne Light
Eden Hall Foundation
G.C. Murphy Foundation
Grable Foundation
The Heinz Endowments
Highmark Blue Cross/Blue Shield
Hillman Foundation
Kennywood
Local Emergency & Shelter Board - FEMA
Massey Charitable Trust
McKeesport Hospital Foundation (SHIP)
Mellon Bank N.A.
Howard and Nell E. Miller Foundation
PA Dept. of Economic Development
Peoples Natural Gas
PNC
PPG Industries
Steel Dynamics
The Techs, a Division of Steel Dynamics
Three Rivers Workforce Investment Board
United Way of Allegheny County
UPMC Health Plan
Westinghouse Electric Company

HOW YOU CAN HELP

A question we are often asked is, “How can I help the Center?” There are many ways to assist the work of the Human Services Center, but the primary ways to get involved are volunteering, donating, and providing corporate support.

For more information for how to assist the HSCC, please visit our website at hscc-mvpc.org, or call us at 412-829-7112. Questions can be directed to Dave Coplan at dcoplan@hscc-mvpc.org.

Human Services Center Corporation

HSCC I – 519 Penn Avenue | HSCC II – 413 Penn Avenue
Turtle Creek, PA  15145
Phone: 412-829-7112 | Fax: 412-829-4363
Website: www.hscc-mvpc.org

A copy of the official registration and financial information of the Human Service Center Corp. can be obtained from the PA Department of State by calling 1-800-732-0999. Registration does not imply endorsement.